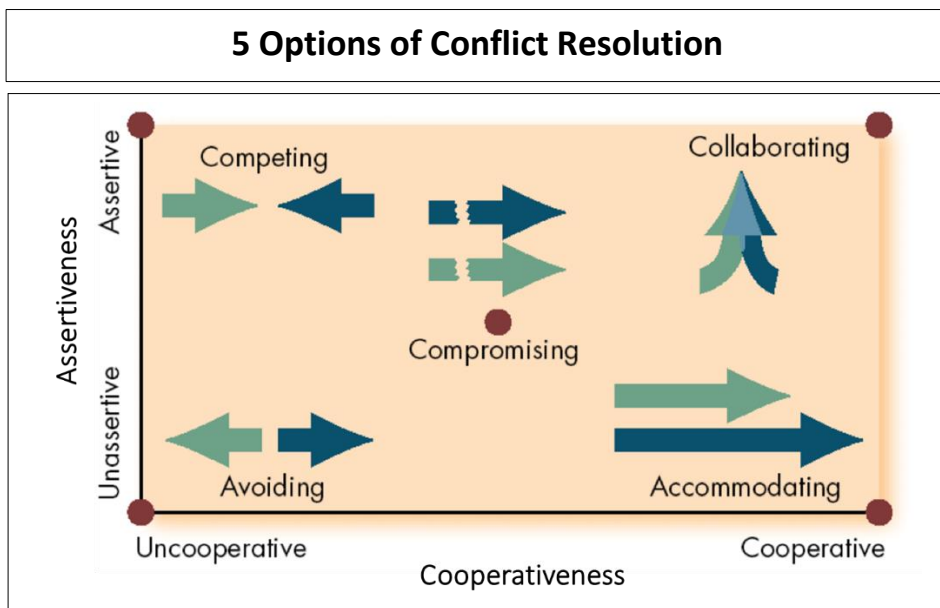


**Worksheet Week 10**

**Module II: Collaborative Communication Skills Development**

**Topic: Conflict Management Strategies**

Please analyze the potential consequences when people use different conflict resolution styles to manage their conflicts. You can represent the consequences by using the following 3 signs: positive (+), neutral (0) and negative (-).



	Avoiding	Collaborating	Compromising	Competing	Accommodating
Avoiding					
Collaborating					
Compromising					
Competing					
Accommodating					

Reference: Thomas, K. W. (2008). Thomas-Kilmann Conflict Mode. *TKI Profile and Interpretive Report*, 1-11.